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Aqar System

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Aqar System

Aqar is a comprehensive real estate management system designed to manage properties on behalf of individuals or companies. It handles all financial aspects related to tenants—from lease contracts to rent collection—while facilitating payments through online payment options.

In addition, **Aqar** offers maintenance service management for each property, and provides clear, detailed reports to help monitor all aspects of property management with precision. These and many other features make managing multiple properties easier and more efficient through one centralized platform.

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Aqar System

Manage All Your Properties with Ease

This cloud-based platform is built to simplify your real estate operations. It gives you back your valuable time and allows you to focus on what truly matters—expanding your real estate portfolio.

With Aqar, you can manage rent collections, tenants, and your entire property portfolio through a simple, intuitive dashboard. All these previously time-consuming daily tasks are now fully automated.

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Aqar Features

Real Estate Management System
Management of Properties, Units, Tenants, and Contracts
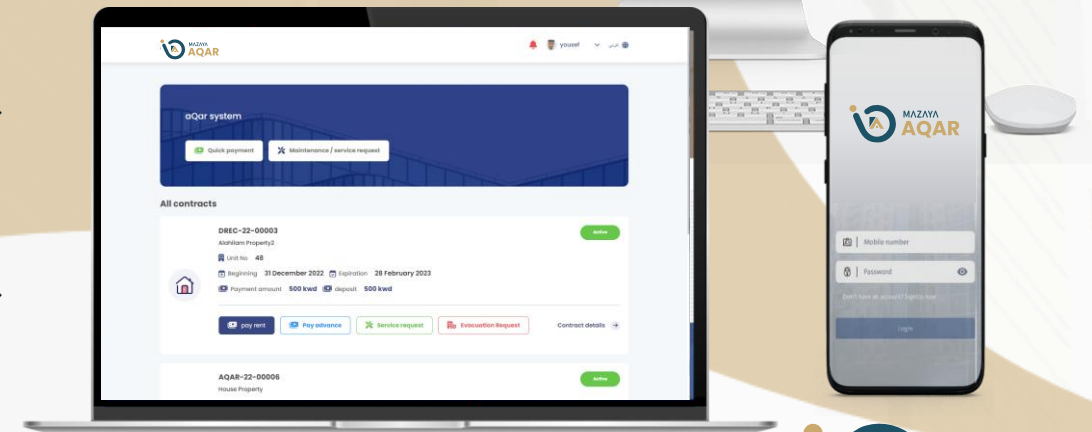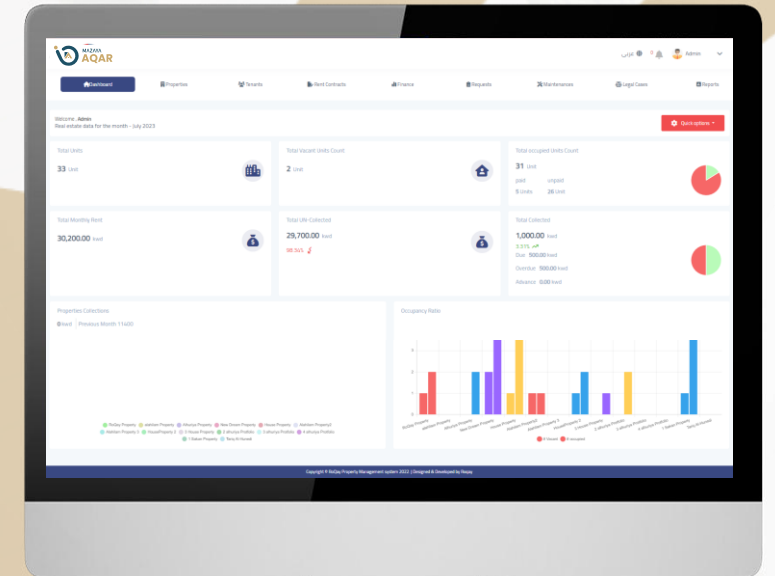
Mobile Application
Mobile App for Tenants and Owners
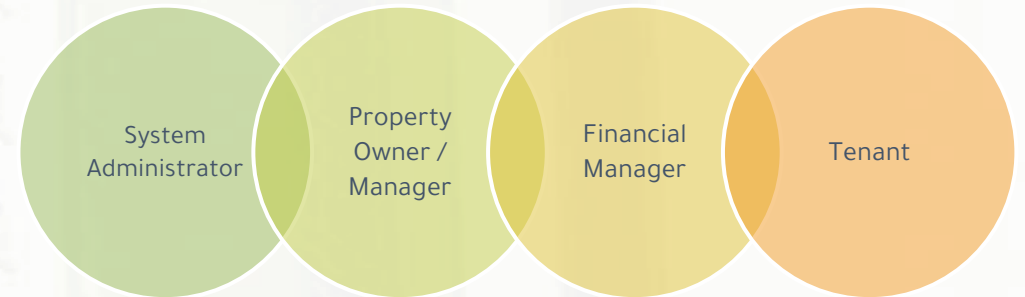
Website
Mobile App for Tenants and Owners

Integration with KNET Payment Gateway
System Integrated with KNET Online Payment Gateway

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System Users

System Administrator

Property Owner / Manager

Financial Manager

Tenant

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www.mazayasolutions.com

1.   Admin Dashboard

General settings and system control panel

Secure login credentials for dashboard access

Bilingual dashboard interface (Arabic and English)

Dashboard includes collections overview and unit statistics displayed as charts

Full control over website content through the admin dashboard

Complete management of cities, zones, and neighborhoods by the system administrator

Ability to add, remove, and manage system admins and staff, including role-based access control

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1. Admin Dashboard

Property Management

- Add, edit, and delete properties and their details such as:

  Property name, address, number of units and floors, property manager, property guard, and unit location on the map

- Add, edit, and delete property units and their data, including:

  Unit number, rental amount, floor number, unit size, and unit type (residential, office, or retail)

- Upload property-related documents with defined expiry dates

- Add details of property managers, including:

  Name, phone number, email address, and password

- Add details of property guards, including:

  Name, phone number, email address, and password

- Export all property-related data in Excel file format

- Add new unit reservation requests with full details, including booking source:

  Phone, website, or social media

- Add, edit, and delete various expenses through the control panel, including:

  Traffic, property, expense type, invoice date, invoice amount, and check number

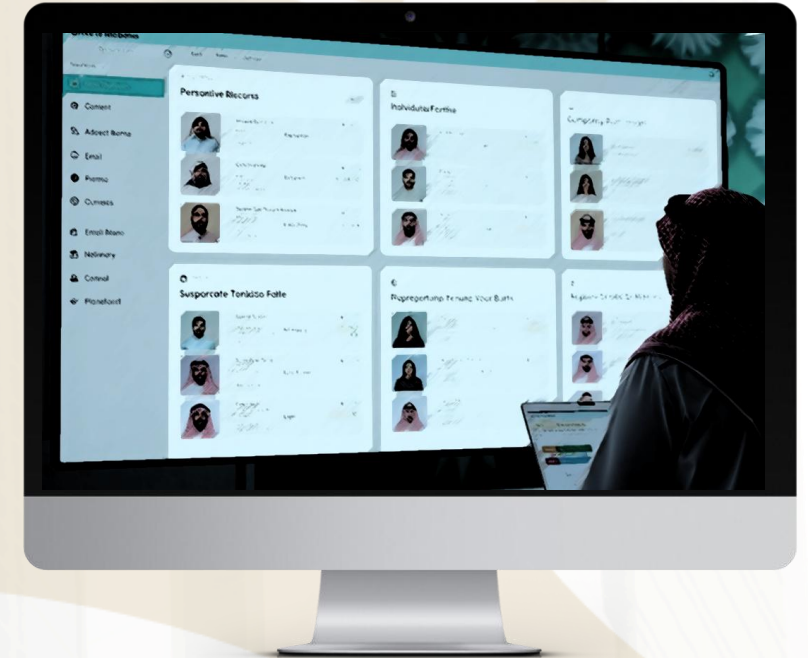- Add, edit, and search for legal cases by contract number and property details

Aqar System Features

1. Admin Dashboard

Tenant Management

- Full control over adding and managing tenant profiles, including:

  Name, Civil ID number, passport number, email, phone number, and nationality

- Full control over adding and managing corporate tenants, including:

  Company name, company representative's name, representative's email, Civil ID number, and

  phone number

- Upload tenant documents (passport, Civil ID) with specified expiration dates

- Export all tenant data in Excel format

- Block or unblock tenant access to the system

- Reset tenant passwords

- Delete tenant details if there are no associated contracts

- Send and receive messages and service requests to individual tenants or groups of tenants

- View tenant move-out requests and update requests

- View and process tenant information update requests, with the ability to approve or reject them

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1. Admin Dashboard

Contract Management

- Add contracts for a single unit or multiple units, define one or more contract types
- Print contracts, view and search for existing contracts
- Terminate contracts on a specific date following predefined steps
- Extend contract duration for a specified number of months

Financial Management

- Automatically block tenants after the 20th of the month if rent payment is delayed
- Change payment status manually from unpaid to paid or vice versa
- Add and print tenant payment receipts
- Add security deposits for tenants, deduct damage costs if applicable, and print related receipts
- Send and receive messages and service requests to individual tenants or groups
- View tenant move-out requests and update them
- View tenant requests to update their information, with the option to approve or reject

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1. Admin Dashboard

Maintenance Management

- Add and edit maintenance contract details for all properties, including: Service provider, contract start date, contract end date, contract value, number of monthly visits, and service provider representative details
- Add maintenance types (e.g., AC, elevator, swimming pool, etc.)
- Ability to change the status of maintenance contracts from active to inactive
- Add and track maintenance contract payments
- Modify maintenance contract terms and payment details

1. Admin Dashboard

Notifications

- Alerts for upcoming expiration dates of tenant or property documents
- All notifications can be filtered and categorized by type
- Notifications for move-out requests submitted by tenants
- Notifications for new messages from tenants
- Notifications for service requests from tenants
- Notifications for payment transactions

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1. Admin Dashboard

Available Reports (PDF Format)

- Email notifications to the system admin upon receiving tenant payments
- Unit report including all unit details
- Contract report with unit, tenant, and rent information
- Deposit and refund report showing payment status (paid/unpaid)
- Unit history report for a full period or specific day
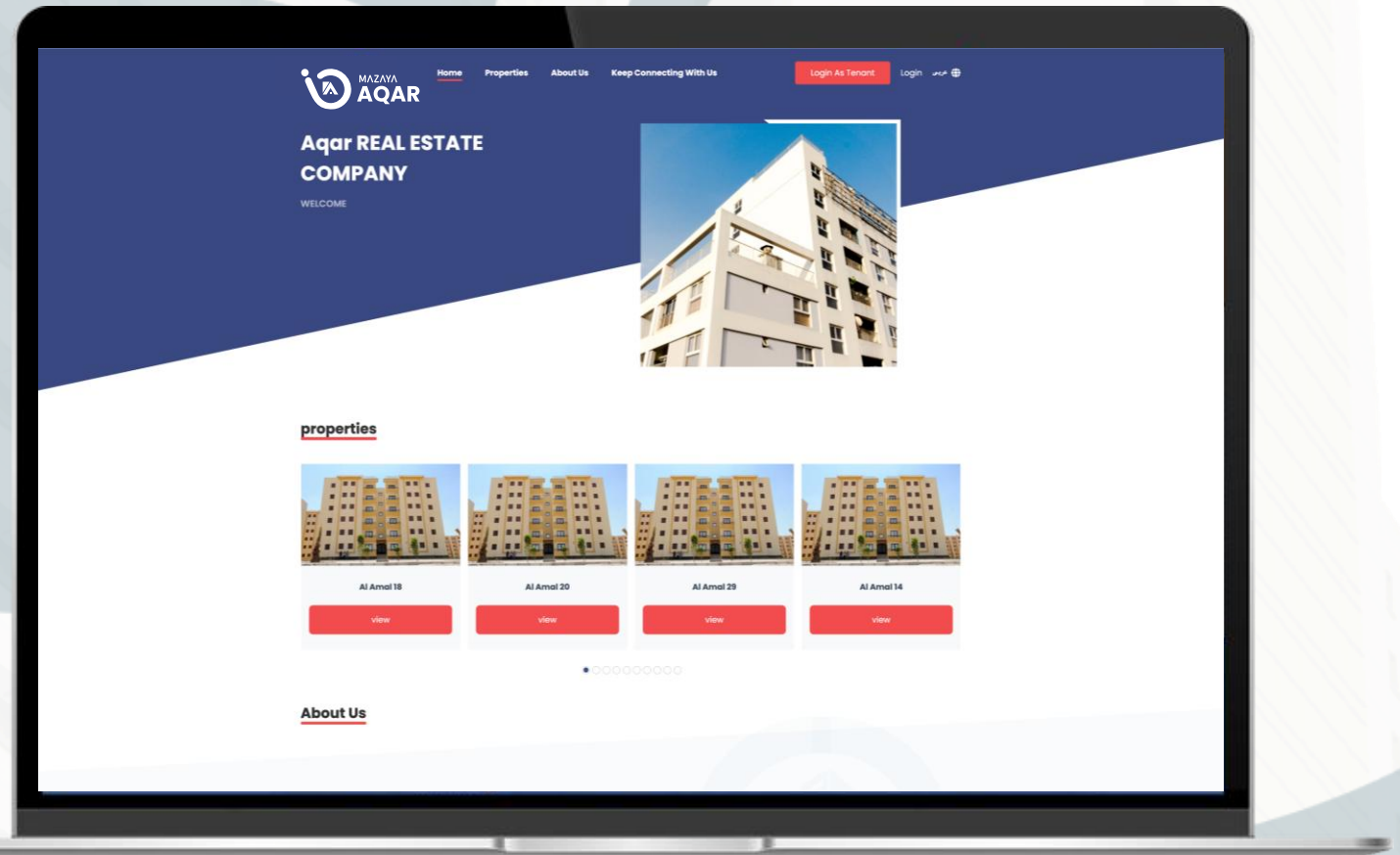- Maintenance contracts report

Messaging & Email Notifications

- Email notifications to the system admin upon receiving tenant payments
- SMS and email notifications to the admin for password reset requests
- SMS and email notifications to tenants for password resets
- SMS and email messages sent to tenants with login credentials for the mobile app and system
- SMS and email notifications to tenants for completed payment transactions
- Monthly SMS and email reminders to tenants for upcoming rent due
- SMS and email notifications to tenants when service requests are updated by the admin

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Aqar System Features

2. Tenant Dashboard
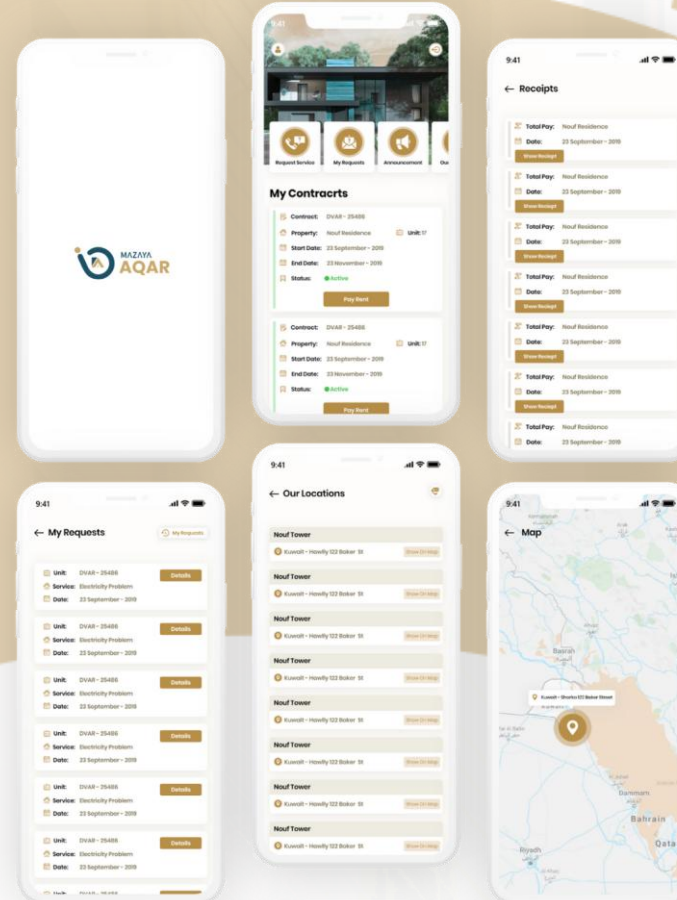
- Login credentials using Civil ID and tenant phone number
- Edit personal profile information
  (all changes are subject to admin approval)
- View security deposit status and print related receipt
- Bilingual dashboard available in Arabic and English
- Send and receive messages from property management
- Submit service requests to property management
- Submit unit move-out requests
- Reset password
- View contract details
- Pay rent via KNET
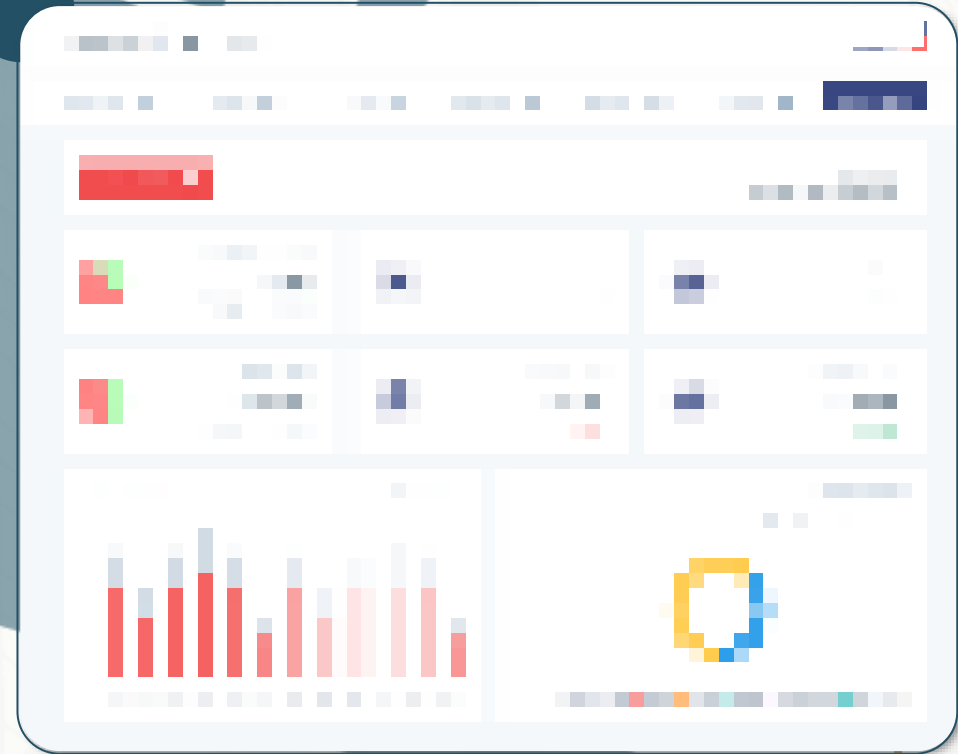- Print payment receipts

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3. Mobile App Features for Tenants
(Available on iOS & Android)

- Login using Civil ID and phone number
- Edit personal profile (all edits require admin approval)
- View security deposit status and print receipt
- Bilingual interface: Arabic & English
- Send and receive messages from management
- Switch language between Arabic and English
- Submit unit move-out requests
- Reset password
- View contract details
- Pay rent via KNET
- Print payment receipts
- Submit service requests to property management

4. Website Features

- Employee login to their dashboard via email and password
- Tenant login via Civil ID or passport number and password
- Access to the "About Us" page with full company information
- Ability to browse all listed properties on the website
- Property details view including: images, property name, number of units, number of floors, area, address, and contact number
- "Contact Us" page for sending messages to the system admin
- Visually appealing and user-friendly design to attract users

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DELIVERABLES

As part of Aqar System package, the client will get the following:

Admin Dashboard

1- Administrador panel.
2- Web Application for tenants, owners and property managers.

Android Mobile App

iOS Mobile App

Official Website

USED TECHNOLOGIES

Design

Adobe Photoshop, Adobe Illustrator and Adobe XD

Back End

PHP Laravel 5, MySQL database

Software development tool

Microsoft Azure DevOps

Front End

HTML5, CSS, JavaScript, jQuery

Mobile

Native Android, Native iOS

RESOURCES

Mobile Application Developer for Android

Designer

Business Analyst

Quality Control Engineer

Mobile Application Developer for iOS

Back End Developer

Front End Developer

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